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## MT04000

### LAY COUNSELOR EDUCATOR

Level 4

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#### REPORTS TO (HIERARCHICAL)

Mental Health /Patient Support Activity Manager

#### REPORTS TO (FUNCTIONAL)

Mental Health Supervisor/Health promotion Supervisor

#### JOB FAMILY

Medical

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#### MAIN PURPOSE

Perform basic counseling and/or educational activities to patients, families, communities, following MSF protocols and procedures, in order to improve the health condition of the patient.

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#### ACCOUNTABILITIES

- Actively promote the availability of MSF services
  - Carry out, individually or in group, basic counseling and/or educational sessions, to patients, their families, hospital staff and/or the community
  - Refer patients when necessary to other specialists or external actors in order to provide the best available support
  - Collect and report specific information related to the target group
  - Keep files and statistics updated about the counseling and/or educational activities
  - Give testimonies to patients and in the community on own experiences as a patient(\*)
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#### EDUCATION

Desirable, formal degree in social work.

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#### EXPERIENCE

- Desirable working experience in related jobs
  - Makes part of the target group of patients and is willing to share his own experiences as a patient (\*) (\*) only valid for peer educators/counselors
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