

## MT04000

### LAY COUNSELOR EDUCATOR

Level 4

#### REPORTS TO (HIERARCHICAL)

Mental Health /Patient Support Activity Manager

#### REPORTS TO (FUNCTIONAL)

Mental Health Supervisor/Health promotion Supervisor

#### JOB FAMILY

Medical

#### MAIN PURPOSE

Perform basic counseling and/or educational activities to patients, families, communities, following MSF protocols and procedures, in order to improve the health condition of the patient.

#### ACCOUNTABILITIES

- Actively promote the availability of MSF services
- Carry out, individually or in group, basic counseling and/or educational sessions, to patients, their families, hospital staff and/or the community
- Refer patients when necessary to other specialists or external actors in order to provide the best available support
- Collect and report specific information related to the target group
- Keep files and statistics updated about the counseling and/or educational activities
- Give testimonies to patients and in the community on own experiences as a patient(\*)

#### EDUCATION

Desirable, formal degree in social work.

#### EXPERIENCE

- Desirable working experience in related jobs
- Makes part of the target group of patients and is willing to share his own experiences as a patient (\*) (\*) only valid for peer educators/counselors

#### LANGUAGES

Essential, local language native commandment; mission working language would be an asset.

#### COMPETENCIES

Results, teamwork, commitment, flexibility, service