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| **Title:** | COMMUNITY MENTAL HEALTH WORKER | |
| **Generic Function:** |  | |
| **Code:** | MT04100 | |
| **Level:** | 4 | **(E)** |

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| **Position in the Organization** | |
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| **Reports to (Hierarchical):** | Head of Community Mental Health Workers |
| **Reports to (Functional):** | Head of Community Mental Health Workers |
| **Job Family:** | Medical and Paramedical |
| **Supervises (Function):** |  |

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| **Main Purpose** |
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| Providing optimal preventive and psychosocial aid to people with mental health and psychosocial needs at community level according to **MSF** principles, standards and procedures in order to provide the most appropriate mental health support for patients |

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| **Accountabilities** |
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| * Providing information and education to the affected population on mental health/psychosocial (psycho-education), according to specific needs * Working together with other team members to prepare/produce various mental health psychosocial education messages/topics, according to specific groups and needs e.g. caretakers of malnourished children, population affected by armed conflict, etc. * Identifying and appropriately referring patients who need medical or mental health assistance and providing psychological first aid to identified community members in need. * Organizing supportive activities in the community (art for children, discussion sessions, etc.), if required. * Ensuring that all patients attending MSF activities are well informed about services provided. * Visiting families in their home/tent/shelter if required, in order to facilitate defaulters' tracing or to offer psycho-education. * Attending supervision sessions and educational sessions with members of the team. * Maintaining monitoring data and producing regular work reports to the supervisor. |

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| **MSF Section/Context Specific Accountabilities** |
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| **Requirements** | |
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| **Education** | No specific degree required |
| **Experience** | * Preferably coming from the beneficiaries’ community and well accepted * Desired experience in community and/or social work |
| **Languages** | Mission language and local language/dialects essential |
| **Knowledge** | * Desired knowledge of the affected population * Strong communication, organizational and social skills (attentive listening, open attitude, empathy, sensitivity) * Capacity to work in a multidisciplinary team * Initiative, creativity and flexibility * Capacity to adjustment to change * Interest in helping vulnerable population |
| **Competencies** | * Results and Quality Orientation **L1** * Teamwork and Cooperation **L1** * Behavioural Flexibility **L1** * Commitment to MSF Principles **L1** * Stress Management **L2** |

This job description may be amended in line with the activities or evolution of the Mission.

By signing, the employee acknowledges that he/she has read, understood and accepted this document.

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| **Employee Name/ Surname** |  |
| **Place and date:** |  |

Signature of the employee:

*(To be signed in two copies, one for the employee and one for the employer)*

**MSF is a civil society initiative that brings together individuals committed to the assistance of other human beings in crisis. As such MSF is by choice an association.  
 Each individual working with MSF does it out of conviction and is ready to uphold the values and principles of MSF.**